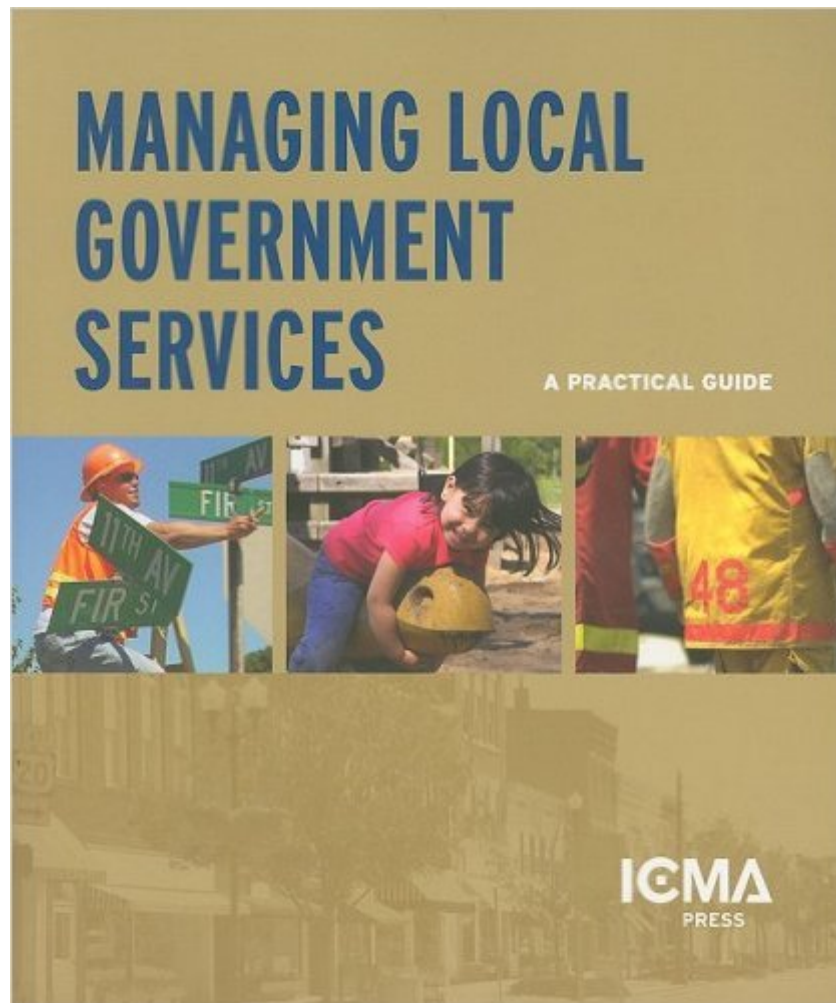


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Managing Local Government Services: A Practical Guide



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Book by

Book Information

Perfect Paperback: 468 pages

Publisher: ICMA Press; 3rd edition (February 15, 2007)

Language: English

ISBN-10: 0873267095

ISBN-13: 978-0873267090

Product Dimensions: 9 x 7.5 x 1.1 inches

Shipping Weight: 2.1 pounds

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